

Unitrends Appliance Console Interface

When you log into the Unitrends Appliance console, you should see four buttons on the left-hand side of the screen:

- **RRC** - the default operation that runs when you first log into the console. If not already loaded, it starts the Rapid Recovery Console (RRC) in a web browser window on the appliance. You can also manage the appliance using the RRC by starting a browser on your workstation, then entering the IP address of your appliance as the URL, as in `http://<appliance ip address>`.
- **Motif GUI** - goes to the Motif Graphical User Interface for managing this appliance.
- **Information** - displays this help information.
- **Logout** - logs you out of the system.

To go back to the RRC from another browser tab, check your tabs to see if the RRC is already running, with the title *"localhost Unitrends Rapid Recovery Console"*. If so, click on the RRC's browser tab and you will switch back to the web-based management interface. If not, click on "RRC" on the left-hand-side of the screen to open a new browser tab for the RRC. If the window still does not appear, close the web browser altogether and click on "RRC" again to re-start the browser and load the management interface.

When you login or click on "RRC", you may see the following message:

Firefox is already running, but is not responding. To open a new window, you must first close the existing Firefox process, or restart your system.

This message indicates that a browser (Firefox) process for this user is already running. This will occur if a user is logged directly into the console or using VNC and is at the same time logging into the console or using VNC with the same username, since Firefox only allows one process at a time per login name. For advanced users, there are ways to allow concurrent sessions by creating different Firefox profiles (using the `"firefox -p"` command) and

selecting another profile for the second user. However, the simplest method is to see if another browser window is open on the console or the other VNC session, and to close it (alternatively, you may "kill" the *firefox* process). Once the other browser window is closed, you should be able to click on "RRC" again to re-start the browser and load the management interface.